The general aim of SSDS project is to establish in Higher Education Institutions from GE/KZ/KG/AZ/IL advanced and up-dated services to students and alumni, based on specially designed methodologies and tools according to the best European practices, able to meet the needs of a globalised world and to develop a quality assurance culture among students and staff.

Study visit initiated by the Kyrgyz partner universities within of Tempus Project - “Student Support and Development Services” (SSDS). The main goals of the seminar / study visit:

1. Introduction of the on-line information system SSDS STAR;
2. Workshops in each university to manage and administrate the platform;
3. Overview of users on three level such as students and administrative staff, Student Support officers, IT specialist
4. Interactive trainings to moderate and facilitate new services to students;
5. Strengthening communication between partner universities;
6. Development of active plan on on-line platform management;
7. Active involvement of students to project activities;
8. Dissemination of project ideas and results.

The participants of the seminar / study visit:
- BerSheeva State Universit, Israel;
- SAPIR University college, Israel;
- Issykkul State University n.a. K.Tynystanov, Karakol, Kyrgyzstan;
- Talas State University, Talas, Kyrgyzstan;
- Kyrgyz State Technical University named after I.Razzakov, Bishkek, Kyrgyzstan.

Dates of the seminar: The seminar / study visits were conducted in three universities in Kyrgyzstan from 13th to 18th of July, 2015.

As results, outcomes of Study visit, and workshop we could declare following:
1. SAPIR University team prepared three sites for three universities in Kyrgyzstan: http://ssds-star.sapir.ac.il/iksu/

2. IKSU website was developed together with both universities as pilot to demonstrate innovative service to students as it was mentioned in SSDS project proposal;

3. SAPIR team provide interactive trainings and workshops to universities on three level: students, IT specialists and SSO staff on the base on the real websites;

4. Students, SSO staff and IT specialist learned about on-line information system, tools, operative and informative functionality of website;

5. BSU provide Quality management of the team working

6. SAPIR provide access to SSDS Moodle platform where each participants could operate with questionnaires, learned about project;

7. Each team developed active plan to SSDS STAR platform working until launching. Deadline to that is 17.09.15.

8. Discussion about sustainability and future projects.

A project is implemented by:

University of L’Aquila
Via Giovanni Di Vincenzo 16/B, 67100
L’Aquila, Italy
Tel: +39 0862433150
Fax: +39 0862433180
E-mail: anna.tozzi@gmail.com

This project is funded by the European Union Erasmus + Programme

Delegation of the European Union to the Kyrgyz Republic
21 Erkindik Boulevard, Business Centre Orion, 5th floor
Bishkek, 720040, Kyrgyz Republic
Telephone: +996 312 26 10 00
Fax: +996 312 26 10 07
E-mail: delegation-kyrgyzstan@eeas.europa.eu
Website:http://eeas.europa.eu/delegations/kyrgyzstan
Facebook: http://www.facebook.com/eudelkg

The European Union is made up of 28 Member States who have decided to gradually link together their know-how, resources and destinies. Together, during a period of enlargement of 60 years, they have built a zone of stability, democracy and sustainable development whilst maintaining cultural diversity, tolerance and individual freedoms. The European Union is committed to sharing its achievements and its values with countries and peoples beyond its borders.